

# The hire of hospital grade breast pumps

## Information for parents and families

### Introduction

Do continue to express and use the hospital grade electric pumps in the expressing room or beside your baby's cot when you are on the neonatal unit. It is also helpful to have a pump to use when you are at home. Hospital grade pumps may be the most effective but are expensive to buy so renting while you are expressing for your baby in hospital may be helpful.

### Medela Symphony Breast pump

#### Discount code – MEDNICU

Initial charges of £30 covers 14 days rental, after this it is £35 per 30 days rental

Pumps can be hired direct from Medela or from Kanari or Klan pharmacy. Pumps can be hired and delivered within the same day. They can be picked up or a delivery charge will apply depending on location:

Deepan Shah  
Kanari Pharmacy  
682-684 Fulham Road  
SW6 5SA  
Tel: 0207 731 5587 or 0207 736 1500  
Email: [kanari.pharmacy@gmail.com](mailto:kanari.pharmacy@gmail.com)

Jay Shah  
Clan Pharmacy  
150 Upper Street  
N1 1RA  
0207 359 7595  
[clanpharmacy@aah-n3.co.uk](mailto:clanpharmacy@aah-n3.co.uk)



Medela: <https://www.medela-rental.co.uk/> £36 for 1<sup>st</sup> 14 days with discount code including standard delivery then £36 for each further 30 day rental period

### Ameda Elite pumps

<https://www.ardobreastpumps.co.uk>

Pumps are rented for an initial 14 day period for £47 including delivery then at £47 for any additional 30 day period thereafter

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## How do I make a comment about my visit?

We aim to provide the best possible service and staff will be happy to answer any of the questions you may have. If you have any **suggestions** or **comments** about your visit, please either speak to a member of staff or contact the patient advice and liaison service (**PALS**) on **020 3313 0088** (Charing Cross, Hammersmith and Queen Charlotte's & Chelsea hospitals), or **020 3312 7777** (St Mary's and Western Eye hospitals). You can also email PALS at **imperial.pals@nhs.net** The PALS team will listen to your concerns, suggestions or queries and is often able to help solve problems on your behalf.

Alternatively, you may wish to complain by contacting our complaints department:

Complaints department  
Fourth floor  
Salton House  
St Mary's Hospital  
Praed Street  
London W2 1NY

Email: **ICHC-tr.Complaints@nhs.net**

Telephone: **020 3312 1337 / 1349**

## Alternative formats

This leaflet can be provided on request in large print or easy read, as a sound recording, in Braille or in alternative languages. Please email the communications team:  
**imperial.patient.information@nhs.net**

## Wi-fi

We have a free wi-fi service for basic filtered browsing and a premium wi-fi service (requiring payment) at each of our five hospitals. Look for WiFiSPARK\_FREE or WiFiSPARK\_PREMIUM