

## Neonatology

# What to bring for your baby in while they are on the neonatal unit

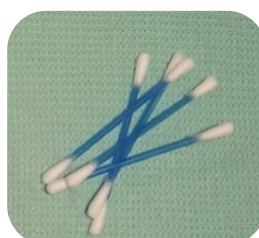
**Nappies appropriate for the size of your baby**

**Cotton wool balls**

**Cotton buds for mouth care**

**Nappy bags**

**Nappy cream: Bepanthen<sup>®</sup> or Sudocrem<sup>®</sup>**



**Sunflower or coconut oil for skin care  
(for massage and removing sticky tapes)**

You will not need a lot so try and get the best quality you can – refined/purified or organic not the basic quality for cooking.

You can buy a small bottle from a pharmacy to put a small amount in.

**A pillow to support you with comfortable feeding**

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## How do I make a comment about my visit?

We aim to provide the best possible service and staff will be happy to answer any of the questions you may have. If you have any **suggestions** or **comments** about your visit, please either speak to a member of staff or contact the patient advice and liaison service (**PALS**) on **020 3313 0088** (Charing Cross, Hammersmith and Queen Charlotte's & Chelsea hospitals), or **020 3312 7777** (St Mary's and Western Eye hospitals). You can also email PALS at [pals@imperial.nhs.uk](mailto:pals@imperial.nhs.uk). The PALS team will listen to your concerns, suggestions or queries and is often able to help solve problems on your behalf.

Alternatively, you may wish to express your concerns in **writing** to:

Complaints department  
Fourth floor  
Salton House  
St Mary's Hospital  
Praed Street  
London W2 1NY

## Alternative formats

This leaflet can be provided on request in large print, as a sound recording, in Braille, or in alternative languages. Please contact the communications team on **020 3312 5592**.

We have a free and premium wi-fi service at each of our five hospitals. For further information please visit our website: [www.imperial.nhs.uk](http://www.imperial.nhs.uk)